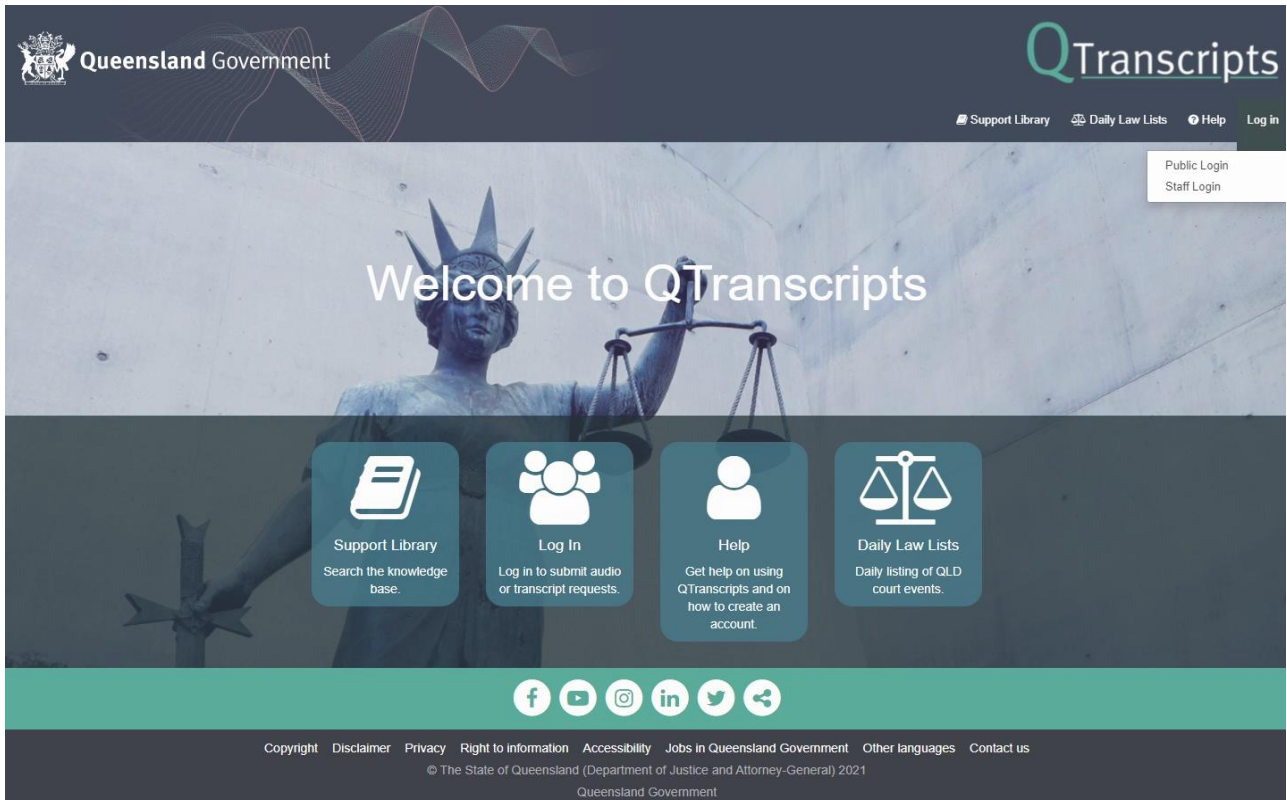


Keeping you informed – August 2021

Coming soon – QTranscripts

A new and secure way to request transcripts



**Final webpage design subject to change.*

The Department of Justice and Attorney-General is moving to a new way of delivering recording and transcription services across Queensland Courts and Tribunals.

New way of requesting transcripts

QTranscripts will be the new portal for requesting transcripts replacing the current Auscript portal.

QTranscripts provides a secure platform to request and receive transcripts.

Note: Auscript will continue to provide transcript services until QTranscripts is implemented.



Increased security

When available, go to the QTranscripts web portal to request transcripts.

How it works

- Use your QGov ID to login to QTranscripts.
- Follow the prompts to complete the request form and make any necessary payment.
- When your transcript request is approved, you will receive a secure link via your individual group email address to download the transcript. This safeguards transcript security, while allowing you to retain existing flexibility on administering requests.
- You have 30 days to activate the link and download your transcript.

Using QGov ID as proof of identity

When you visit the QTranscripts webpage, it will ask you to log in with your QGov ID.

If you don't have one, you will be taken to the page below where you can set one up.

Alternatively, you can set one up before you visit QTranscripts.

We suggest creating your QGov ID before you access QTranscripts for the first time.

Visit the [QGov](#) webpage for more information.

More information on how to request a transcript is coming soon.

A well-managed transition – pilot courts & tribunals

A number of courts and tribunals will be used as pilot sites before the QTranscripts system goes live across the State.

If your matter involves these courts and tribunals, you will have to request your transcript through QTranscripts and not Auscript during the pilot period:

- Brisbane Magistrates Court including arrest courts and Coroners Court
- Southport - District, Magistrates, and the Queensland Civil & Administrative Tribunal (QCAT)
- Land Court
- Queensland Industrial & Relations Commission (QIRC)
- Courts within the Brisbane QEII complex

Look out for more information about the pilot dates soon.

Keeping our stakeholders informed

We continue to work with our stakeholders across the State to provide information on the new service delivery model and how the changes can best meet their needs, including those in regional service areas.



For more information or to provide feedback

This newsletter and more information are available on our web page www.justice.qld.gov.au/initiatives/recording-and-transcription-project

OR

Email the Transition Team at RTS-Transition@justice.qld.gov.au.



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