



Queensland Police - Protective Services ID Card Image Standards

These are the expected requirements and guidelines for Qld Government ID Card Photographs:

- Image background must be light grey, cream or white
- Subject must be face on to the camera. No side poses or head tilted down or up
- Glasses can be worn on face, provided frame is not covering any part of the eyes and there is no reflection on the lenses
- Tinted glasses or sunglasses are not acceptable
- Frames must not obscure any part of the face
- No hats or glasses to be worn on top of head
- Only nationality or religious head-covering is acceptable, but must not cover the face
- Photo must capture image from head to mid torso (we crop to the correct size)
- Only passport style images acceptable
- Images cut from group photos or recreational images are non-compliant
- Even shadowless lighting on the face
- No sepia, black and white or image modifications
- Image uploaded must be current within the last two (2) years
- Image size to be no larger than 1mb
- Image file type must be a jpg file only



Protective Services collects personal information and images via the Qld Government ID Card Web System for the purpose of creating a Queensland State Government identity card. This information is kept securely stored within the office of Protective Services and complies with the Queensland Police Service data procedures and Cyber Security protocols.

Unless required or authorised by law, personal information will not be passed on to any other third party without employee consent.



ID Card Office

Protective Services

Operations Support Command

Queensland Police Service

Level 6 Makerston House, 30 Makerston St Brisbane 4000

GPO Box 1440 Brisbane 4001

Phone: (07) 3051 8015 Extension 79015

psid-cards@police.qld.gov.au

<https://www.protectiveservices.qld.gov.au/services/Government-ID-Cards/Pages/default.aspx>